

# User Satisfaction in Terms of Library Collection in Agnihotri College Law, Wardha Library: A Case Study of Student of LLB Course

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**Abstract:** *This article examines how user happiness and collection are linked in a case study of students enrolled in a Bachelor of Laws degree. Users will be immediately satisfied if a library's collection is up to par; nevertheless, information and communication technology has modified the pattern of collection. Nowadays, the library has a digitized collection. In this survey, a base case study random sample survey was used, and roughly 60 questionnaires were given, with around 40 surveys returned. It has been discovered that the library collection at Agnihotri College of Law is satisfactory to law students.*

**Keywords:** Low Course, Satisfaction, Students, Library Collection

## I. INTRODUCTION

Libraries, as a word and idea that encompasses a wide range of activities, have seen a significant transformation in recent years, both in terms of collection development and service organization. The use of print media is progressively losing place to the use of electronic media. The purpose of this research is to look at the user satisfaction of Law College students. Libraries have transformed with new media, new ways for choosing and obtaining, maintaining, retrieving, and providing enlightening material to their users as a result of information communication technology. E-resources are now an integral element of the library; the UGC-INFONET and the Bar Council of India (BCI) have made e-resources required in university/college libraries. New ventures and user awareness can only be achieved if libraries are up to the mark in terms of user satisfaction in all aspects. The internet and e-documents have boosted the knowledge bond, and now is the best time to re-design our libraries so that they can compete with the rest of the world as better information centers. Agnihotri College of Law Wardha, which is affiliated with RTM Nagpur University, was founded in 2004. The Bar Council of India (BCI) of the Government of India, New Delhi, has authorized the college. Jai Mahakali Shikshan Sanstha, Wardha, runs the institution, which provides three-year and five-year Bachelor of Law (LLB) programmes. Over 10,000 law books and bond volumes, holding Wi-Fi, and a reading room are all accessible in the library section, which spans over 1000 square feet. Agnihotri Law College library collection development and administration based on user needs and student satisfaction levels. A library's collection is equivalent to a human body's heart and brain. The library's collection quality is only as good as its ability to meet the demands of its customers.

The following are some of the advantages of a collection development policy:

1. Pinpoint implementation of aims of the library.
2. Guide in allocation of funds.
3. Provide guidelines according to library priorities
4. Priority of book selection, Journals and serials.

Above and beyond the advantages of collection development strategies focused at user happiness, the success of a library is measured by how effectively this objective is met.

**II. DATA ANALYSIS AND INTERPRETATION**

**2.1 Frequency of visit to Library**

**Table – 1**

Sr. No.	Visit to Library	No. of Users	Percentage
1	Daily	21	52.2
2	Weekly	11	27.5
3	Fortnight	06	15.00
4	During Exam	02	5.00
	<b>Total</b>	<b>40</b>	<b>100.00</b>

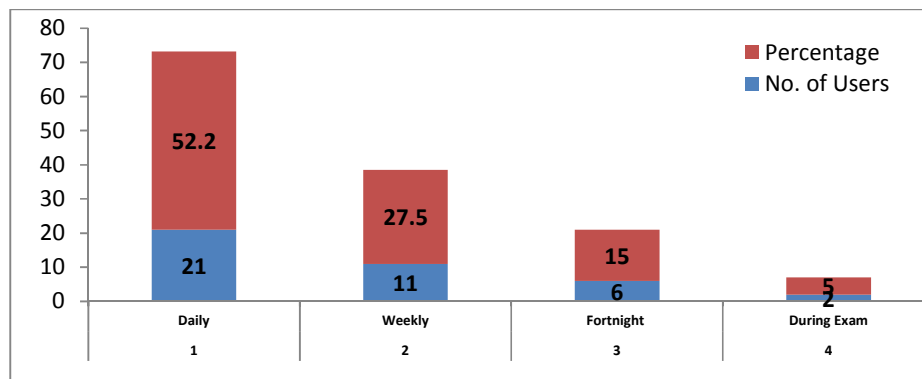


Table 1 shows that 21 (52.2%) of law students use the library on a daily basis, while 27.5 percent visit the library on a weekly basis. During a test, just 5% of people visit the library.

**2.2 Students who are aware working hours of reading hall**

**Table – 2**

Sr. No.	Purpose of visit to Library	Frequency	Percentage
1	Research and study	14	35
2	Knowledge Update	05	12.5
3	To collect subject information	19	4.5
4	Self study	00	00
5	Examination only	02	5.00
	<b>Total</b>	<b>40</b>	<b>100.00</b>

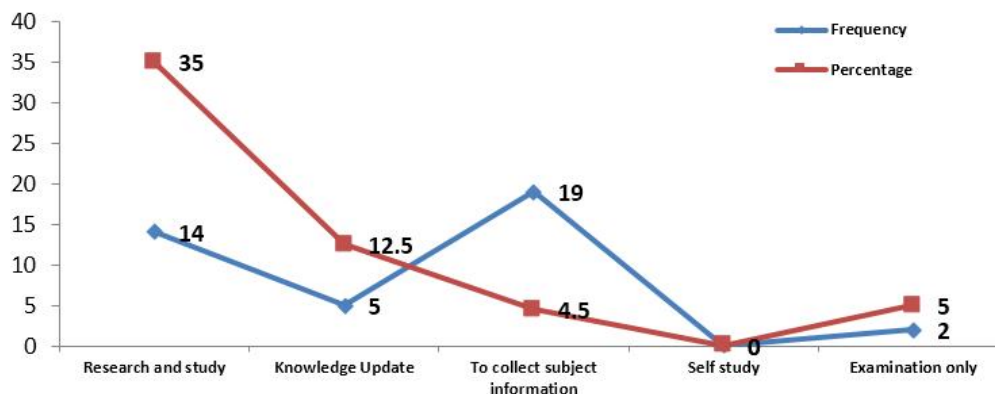
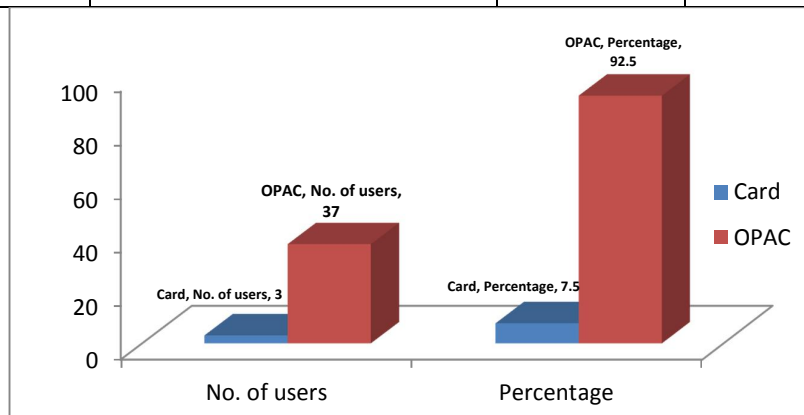


Table – 3 According to the data, 47.5 percent of students go to the library to obtain topic material, while 35 percent go to the library for research and study. Additionally, 5% of students say that going to the library is good for knowledge upgrading.

**2.3 User preferred from of library catalogue:**

**Table 3**

Sr. No.	Form of Library	No. of users	Percentage
1	Card	03	7.50
2	OPAC	37	92.50
	<b>Total</b>	<b>40</b>	<b>100.00</b>



It is evident from table 4 that 92.50% of users belonging to prefer OPAC system in library where as 7.50% of user's one in view of using card in library search.

**2.4. Procedure to find a specific book.**

**Table – 4**

Sr. No.	Procedure to find a specific book	No. of users	Percentage
1	Yes	34	85
2	No	06	15
	<b>Total</b>	<b>40</b>	<b>100.00</b>

Table No. 4 Shows that 85 percent of users are aware of the method to follow when searching for a certain book in the library, while only 15% are clueless and need the assistance of the library personnel for the same reason.

**2.5. Students (Users) are aware of digital library**

**Table – 5**

Sr. No.	Awareness about Digital Library	No. of users	Percentage
1	Yes	27	62
2	No	13	38
	<b>Total</b>	<b>40</b>	<b>100.00</b>

Table 5 shows that 62 percent of students are aware that the Agnihotri College of Law has a digital library. However, 38% of the population is still unaware of it.

**2.6. Awareness about periodical / Journals**

**Table – 6**

Sr. No.	Preference for periodical/ Journals	No. of users	Percentage
1	Yes	24	57
2	No	16	43
	<b>Total</b>	<b>40</b>	<b>100.00</b>

According to table 7, 57 percent of users like to consult periodicals whenever they are needed, whereas 43 percent do not want to consult periodicals or journals for their research.

**2.7. Procedure to find a specific book:**

**Table – 7**

Sr. No.	Procedure to find a specific book	No. of users	Percentage
1	Yes	32	87
2	No	08	13
	<b>Total</b>	<b>40</b>	<b>100.00</b>

Table 7 shows that 87 percent of users are aware of the technique for searching for a certain book in the library, but 13 percent are unaware and need library staff assistance.

As a result of the preceding research, students enrolled in a bachelor of law course are pleased and aware of the resources and library collection accessible at Agnihotri College of Law Library.

**III. SUGGESTIONS**

How are some suggestions to make collection of Agnihotri college of Law library suggestions for making library more users friendly?

- User comments should be taken into account when making future collection development decisions.
- An increase in the number of trainings, orientation, and awareness programmes should be steered to users effectively using library search strategies.
- A smart bulletin board service to notify users of new collection additions would be more beneficial to users.

**IV. CONCLUSION**

The Agnihotri College of Law's library collection is essential for teaching and research. In terms of legal education, the library's infrastructure is up to pace. The library also provides new library patrons with orientation and training. Students of Law found that new library technology help them in optimum utilization of collection of college library.

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