

# **Effect of Inventory Management and Firms Performance in the Manufacturing Sector of India**

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**Abstract:** Through the process of this study project, small and medium-sized companies (SMEs) operating in the manufacturing sector of India were analysed and evaluated in regard to inventory management (IM). A representative sample of respondents was chosen by the researchers to represent each of the companies that they had specifically chosen to investigate. This sample was representative of each of the companies. A qualitative research design was used for this study, which was descriptive in nature. This was type of investigation that was utilised during the course of the investigation. Moreover, the study endeavour utilised the technique of purposive sampling as a means of data collection. A total of 244 people participated in the survey and were included in the sample. The sample was comprised of those persons. On the other hand, because there is a lack of electronic communication, they are compelled to place orders at the time that they are required, which ultimately results in any delays that the customer may experience. As a result of the discovery, the researchers arrived at a conclusion and also made a request for future research to be conducted on certain areas that required additional time and clarity and that require further investigation.

**Keywords:** Manufacturing Sector, Inventory Management, Small and Medium Enterprises, Unemployment, Hyperinflation

## **I. INTRODUCTION**

In the business world, the term "small and medium enterprises" (SMEs) is widely acknowledged as a tool that may be utilised to foster the expansion of the economy and the generation of employment possibilities [1, 2]. One of the ways in which SMEs firms contribute to decrease of unemployment is by offering clients products and services that larger organisations are unable to supply [3]. This is one of the ways that SMEs contribute to the reduction of unemployment. When it comes to providing their clients with services that are professional and efficient, small and medium-sized businesses (SMEs) confront a number of obstacles [4]. These kinds of challenges can be broken down into several categories. On the other hand, this is in spite of the fact that SMEs enterprises contribute to the development of economic growth by generating employment possibilities. A significant number of businesses in India went out of business as a direct result of the economic downturn that took place in 2008, which prepared the way for the establishment of a large number of small and medium-sized enterprises (SMEs) [8]. However, high loan rates and hyperinflation have had a significant impact on small and medium-sized firms (SMEs) in the manufacturing sector. These businesses have been badly impacted. A situation like this occurred due to the interaction of these two elements. They were required to take the risks of obtaining resources that would be rendered useless or poorly provided as a result of changes in the demand of the industry [9]. Specifically, this was because they suffered a decline in their purchasing power, which led to a loss of purchasing power for manufacturing. This was a consequence of the decrease in their purchasing power. The economic downturn that occurred between 2007 and 2009 had a number of consequences, one of which was the poor performance of small and medium-sized businesses (SMEs). The years 2007 and 2009 were the ones that witnessed this economic collapse [10]. Profits and service delivery collapsed as a result of theft, poor



materials handling, and poor manufacturing practices. Finally, this decline led to a decrease in earnings. Because of the collapse of the economy in 2007 and the installation of the multi-currency system in 2009, SMEs businesses have been obliged to struggle with logistical restrictions. This is a consequence of both of these events. The performances of small and medium-sized enterprises (SMEs) as well as the quality of the services that they provide have been significantly impacted as a result of these constraints. Among all important sectors, capacity utilisation remains low below sixty percent, according to its Manufacturing Sector Competitiveness assessment (2010-2012). This is the case regardless of the types of industries being considered. It is mentioned in the report that this. Based on the information provided in Reference [12], it is possible for a number of issues to surface as a result of an inaccurate inventory projection. There is a decrease in the levels of consumer commitment, a loss of productivity, the manufacture of things that are not wanted, the building of expensive physical inventories, and the manufacturing of items that are not wanted. These are the difficulties that have arisen.

### **Inventory Management Systems used by SMEs**

Clearly, this is something that can be shown with relative ease. In particular, it was stated in reference [14] that the implementation of these strategies and ideas has the potential to have an effect on the overall performance of an organisation [15]. This was in reference to the implementation of various ideas and practices pertaining to inventory. However, the many concepts and methodologies that are associated with inventory have some limitations, despite their many advantages. They state that ABC analysis divides inventory into three distinct categories, and the yearly cost volume of the inventory is the decisive factor in identifying which of these categories each item belongs to. [16] and [18] both confirm this classification.

The application of ABC analysis in a manufacturing plant results in the separation of plant components into three crucial categories: those that are of the utmost significance (designated as A-class), those that are of significant importance (designated as B-class), and those that are of less significance (designated as C-class) [20]. Despite only accounting for 15 percent of the total percent of the full inventory items, 'A' products are responsible for 70 to 80 percent of the total value that is utilized. This is despite the fact that they are responsible for a significant portion of the value that is used. Despite the fact that they are only accountable for a small portion of the overall assets, they have managed to achieve this result. The "B" items account for 15-25 per cent of the total value consumed annually, while the "A" items have a higher annual value. These products are referred to as consumer goods. It is said that these products are considered to be "the middle ground." On the other hand, according to [18], goods that are classified as belonging to the category of 'C' account for five percent of the whole ACV "annual cost value" and make up at least 50% of the total inventories.

### **The effect of inventory management strategies on financial performance**

When there is more stock in company than is necessary in comparison to what is required, there is an increase in the costs associated with storage and handling, as well as the interest that is related with short-term borrowings. This is because there is a greater demand for the stock than there is supply. It is possible that a loss will be incurred at some time throughout the process of selling the resources if the resources are sold at a price that is lower than the average price [37]. This is a possibility that can occur at any stage during the process. According to the argument presented in reference [38], the primary objective of inventory management (IM) is to minimise the total expenses associated with inventory while simultaneously achieving the highest possible level of profitability in operations. References are used to back up this argument, which is backed by them. The use of inventory planning models [39] has helped many judges in making successful judgements about inventory management and inventory planning. These instances demonstrate the effectiveness of inventory planning models. There are many different settings in which these examples have taken place. Given that the expenses associated with procuring inventory and keeping inventory have the greatest influence on the firm's profitability, it is crucial to achieve a harmonious equilibrium between the two. In order for the IM systems to be successful in generating profits, it is necessary for them to devise specifications concerning the order quantity and the re-order point [40]. Due to the fact that this will have an effect on the expenses involved with purchasing and managing inventory, it is advised that the maximum order quantity (EOQ) be placed all at once. As a



result of this, the amount of money that the company makes will be altered, either positively or negatively, depending on these circumstances. Taking this into consideration, it is possible to draw the conclusion that the yearly ordering costs are often lower when there are fewer big orders completed, despite the fact that the annual holding costs are typically quite high. On the other hand, putting a high number of small orders often leads in a rise in the expenses connected with ordering, despite the fact that it is hoped that holding costs will be decreased. It is therefore necessary for a firm to grow the order size, gain volume discounts, and offset the costs of storing inventory by reducing the amount of money that is on hand in order for the business to be successful. These are the requirements that must be met. The optimal threshold for a corporation to achieve profitability through its operations would be the amount of relevant expenses, encompassing holding and ordering costs [38]. If the corporation were to reach this threshold, it would be considered to have attained profitability.

## II. METHODOLOGY

In this study, a descriptive research method was adopted to examine the impact of inventory management systems on the performance of small and medium-sized enterprises (SMEs) operating in India's manufacturing sector. The primary objective was to identify and analyze how the implementation of such systems influences the overall operational efficiency and performance of these businesses.

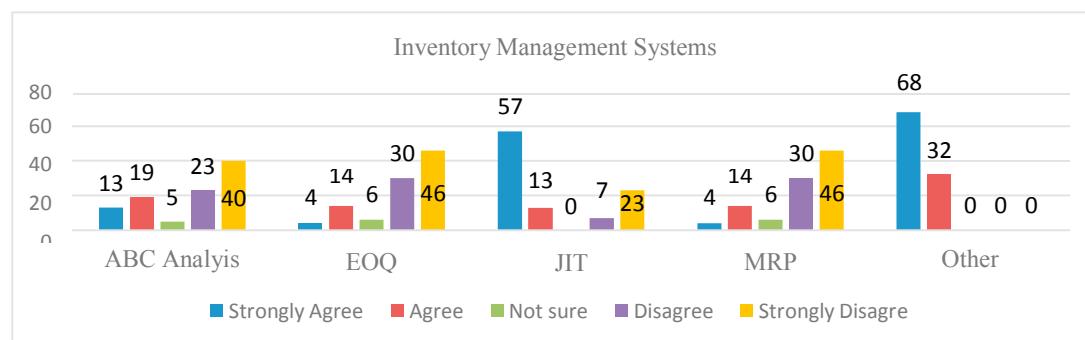
The research specifically focused on SMEs with fewer than 244 employees. These firms were chosen as the main subjects of the study due to their critical role in India's industrial landscape and the unique challenges they face in managing inventory effectively. In addition to the SMEs themselves, the study also considered the perspectives of various key stakeholders associated with these companies. This included creditors, suppliers, and other institutional partners who play an important role in the supply chain and financial ecosystem of the firms.

To collect the necessary data, the researchers employed a combination of questionnaires and direct observations. This mixed-method approach provided both quantitative and qualitative insights. The questionnaires were designed to include both open-ended questions, which allowed participants to express their opinions freely, and closed-ended questions, which facilitated structured and measurable responses. These tools enabled the researchers to gather comprehensive data on current inventory practices, challenges faced, and the perceived benefits of implementing inventory management systems.

Overall, this methodological framework allowed the study to generate meaningful insights into how effective inventory management can contribute to the improved performance and competitiveness of SMEs in the manufacturing sector.

### Inventory management systems used by SMEs in the manufacturing sector of India

The survey findings about the inventory management systems utilised by small and medium-sized enterprises (SMEs) in the industrial sector of India are illustrated in Figure 1.



Descriptive research was chosen as the method of research to be utilised during the course of this investigation. An investigation into the impact that inventory management systems have on the efficiency of small and medium-sized firms (SMEs) that are active in the manufacturing sector of India was carried out with the purpose of evaluating the

impact that these systems have. In the course of the research, the primary focus was placed on small and medium-sized firms (SMEs) that had less than one hundred employees. Furthermore, the numerous stakeholder groups that these corporations had were also taken into consideration with regard to this matter. This group included a variety of diverse organisations, including creditors, suppliers. The information that was required was gathered by the researchers through the use of questionnaires as well as through observations. It was because of this that they were able to make the essential discoveries. At various points throughout the course of the research endeavour, it was required of the participants that they complete out questionnaires that contained both open-ended and closed-ended questions.

### III. CONCLUSION

It is possible to get the conclusion that the Just-in-time technique is being utilised by SMEs businesses in the manufacturing sector of India in order to manage their inventory. When the findings of the study are taken into consideration, this conclusion might be reached. The findings of the study led to the conclusion that inventory management methods had a positive impact on the financial performance of SMEs businesses that were operating in the manufacturing sector during the time period that was under examination. This conclusion was reached as a consequence of the findings of the study. Another discovery that was made as a result of the investigation was this one. Given this situation, it can be inferred that there was a strong correlation between inventory management strategies and financial decisions, specifically those related to working capital and return on investment evaluations. This is because of the fact that this is the circumstance. In order to offer their clients with a level of service that was satisfactory, SMEs firms committed operational expenditures that were more than what was required. Keeping an excessive amount of commodities allowed for this to be accomplished. It was owing to poor inventory planning, as well as the fact that the majority of SMEs firms were unable to establish a balance between efficiency and responsiveness when it came to managing their inventories.

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