

The Future of Online Learning

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Abstract: *In the midst of this pandemic, nations worldwide are concentrating on the ongoing online delivery of education. Since learning cannot be stopped, all parties involved in education must play a significant part in this. From kindergarten to the research level, all tiers of the educational system are implementing digital initiatives to keep the teaching-learning process going. All academic institutions worldwide offer online education in a variety of formats. The foundation for the creation of a new educational framework is the emergence of new technologies, the widespread use of the World Wide Web, and the training needs of the workforce of the future, which will primarily be dependent on technology. MHRD has already taken a number of steps to improve learning for the academic community through a variety of digital platforms. Digital learning will become an essential part of our educational system in the years to come. The goal of this article is to outline the anticipated new normal of the near future, which calls for adequate infrastructure, unrestricted access to networks, uniform government policies, and well-trained educators and students.*

Keywords: Online education, Digital technologies, E-learning, Challenges, Prospects

I. INTRODUCTION

Presently, with the global outbreak of COVID-19, a number of defensive and prudent measures are being implemented to combat this global pandemic. Closing all schools, colleges, workplaces, and events was crucial in halting the spread of this new virus. The teaching-learning process was expected to be delayed for a significant amount of time at this point. But technology saved the day and helped us continue our education by providing us with a variety of online resources. Technology is very important to the learning process. As was correctly said, learning should continue even in the face of disaster. For the online learning process, information and communication technology is an excellent coordinator and facilitator. It helped keep the teaching-learning process cohesive during this crucial period. For educators, students, research scholars, and anybody else who is eager to learn, a variety of digital platforms equipped with ICT tools are accessible around-the-clock. All of these resources offer continuous learning whenever needed and are available at flexible times.

II. LITERATURE REVIEW

The newest and most widely used type of distance learning available today is online learning. It has significantly impacted postsecondary education in the last ten years, and the trend is only growing. Students' experiences with online learning and how it has altered the role of the teacher. Both synchronous and asynchronous online courses were available. Synchronous learning involves direct communication between students and teachers, whereas asynchronous learning involves indirect communication and independent study. We were able to examine contradictory or inconsistent data by employing a methodical literature review. The systematic literature review approach gathers, analyses, and assesses a body of literature using a priori criteria. According to Martin, Ahlgrim-Delzell, and Budhrani (2017), a systematic literature review finds, assesses, and summarizes the existing evidence on the chosen topic. To understand cultural concerns in massive open online courses (MOOCs), Shahini, Davis, and Borthwick (2019) conducted a comprehensive literature review.

Online education is a new field of study that uses computer-mediated communication to combine online learning with in-person instruction, according to Harasim (1989). According to Ascough (2002), there are a number of features that make online education unique, including (a) offering a completely different educational experience from traditional classroom settings and (b) facilitating communication via computers and the internet.

(c) Students' participation in the classroom is unique and special; (d) the social element and learning environment are modifiable. Donnelly and McAvinia (2012) state that "many scholastic educational have had no training and less experience in the use of communications and information technology as an educational instructional tool.". Thanks to modern technology like the internet, streaming video, online meetings, etc., many students can now afford and access higher education more easily, especially those who would not have been able to do so in a traditional in- class setting (Bianco C Carr-Chellman, 2002). In response, online learning is now favoured as a crucial element in the current higher education curricula at all kinds of institutions.

OBJECTIVES:

- 1] To comprehend the current state of online learning.
- 2] To determine the difficulties users, encounter that are harmful to online learning.
- 3] Encourage the acquisition and application of knowledge.
- 4] Create favourable conditions for developing nations to enhance their educational systems.
- 5] Extend the opportunities for both individuals and businesses.

III. METHODOLOGY

Present research work is descriptive study based on survey method. The data is collected from students.

Prospective

The rapid expansion of technology in India has led to substantial advancements in digital education. With a population of over 1.3 billion, India boasts a large number of tech-savvy consumers who have access to high-speed internet and mobile devices. This accessibility has been further enhanced by the low-cost data revolution and the government's digital push, leading to a wider and more inclusive internet coverage, even in rural areas. In fact, in 2019, rural internet users outnumbered urban users for the first time (227 million versus 205 million). A significant portion of these rural internet users fall within the age range of 16-29, making them a crucial demographic for digital education.

Challenges:

Although scholars "believe that there is a relationship between distance education or learning and online learning but appear unsure in their descriptive narratives," Moore, Dickson-Deane, and Galyen (2011) conclude that online learning is the most difficult to define. The methods, benefits, and challenges of learning analytics research were surveyed in order to gather and provide a status report on the field. India has 56,45 crore internet users overall, out of a population of over 138 crores, according to a report published in May 2020 (Diwanji, 2020). Therefore, it can be inferred that roughly one-third of its people do not currently have internet access. It is unclear if online education will be available to all students enrolling at various levels under these circumstances.

SOURCES OF DATA:

Primary Data:

The primary data was gathered from these 100 respondents using a structured survey that included closed-ended questions just for this purpose.

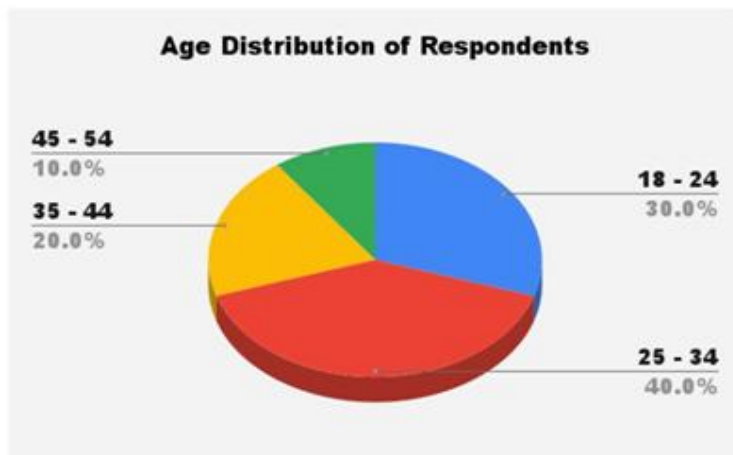
Secondary Data:

Books, e-journals, magazines, articles, published literature, and other sources are used to gather secondary data.

IV. DATA ANALYSIS AND INTERPRETATION

Parameters	No. of Respondents	Percentage
18 - 24	30	30%
25 - 34	40	40%
35 - 44	20	20%
45 - 54	10	10%

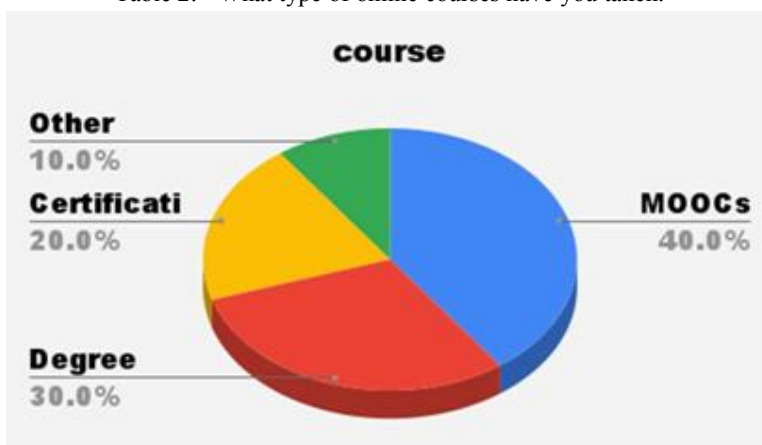
Table 1: - Age Distribution of Respondents.



Interpretation: - The majority of respondents 40% belong to the 25-30 age group, followed by 18 -24is 30% and 35-44 is 20% and 45-54 is 10%, indicating a significant working-age population.

Parameters	No. of Respondents	Percentage
MOOCs	40	40%
Degree programs	30	30%
Certification courses	20	20%
Other	10	10%

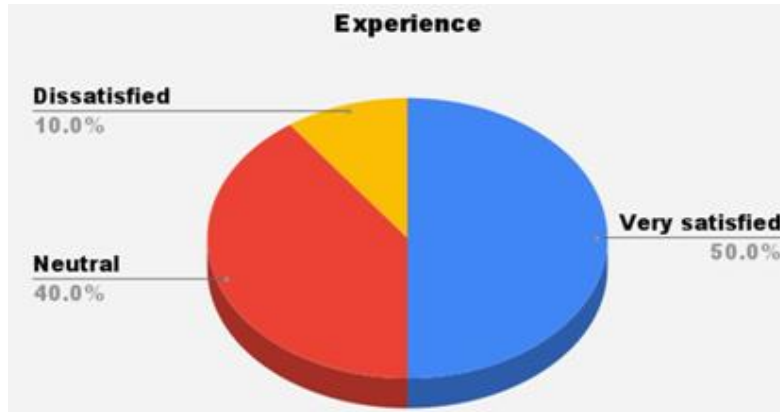
Table 2: - What type of online courses have you taken.



Interpretation: - In term of education, half of the respondents 40% hold a Moocs, while 30% have degrees programs, Certification courses 20 % and Other 10%.

Parameters	No. of Respondents	Percentage
Very satisfied	50	50%
Neutral	40	40%
Dissatisfied	10	10%

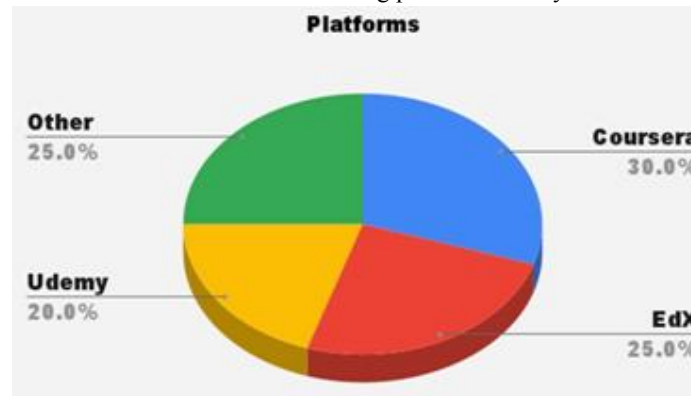
Table 3: - Satisfaction with Online Learning Experience.



Interpretation: - The respondents are Very satisfied there are 50%, Neutral 40% and Dissatisfied 10% gathered from these 100 respondents.

Parameters	No. of Respondents	Percentage
Coursera	30	30%
edX	25	25%
Udemy	20	20%
other	25	25%

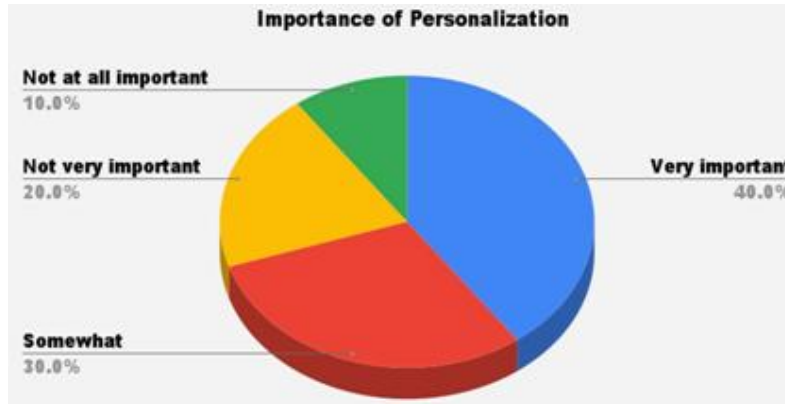
Table 4: - Which online learning platforms have you used?



Interpretation: - Understanding which online learning platforms are being used and how satisfied learners are with them can help identify areas for improvement and inform the development of new platforms.

Parameters	No. of Respondents	Percentage
Very important	40	40%
Somewhat important	30	30%
Not very important	20	20%
Not at all important	10	10%

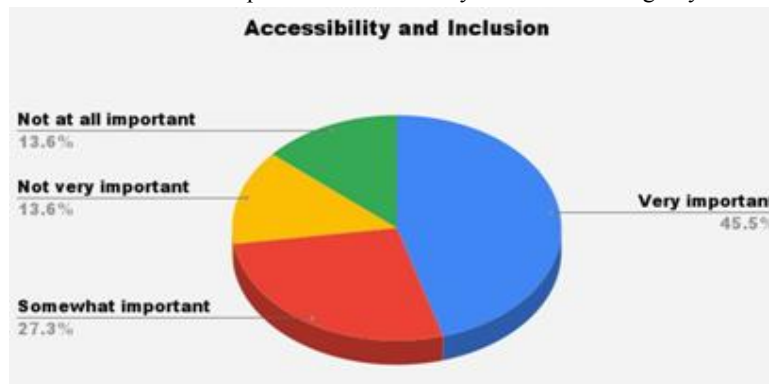
Table 5: - How important is personalization in online learning to you.



Interpretation: - Personalization and adaptation are key features of effective online learning. Understanding how important these features are to learners and what types of data should be used to personalize learning experiences can help improve the effectiveness of online learning.

Parameters	No. of Respondents	Percentage
Very important	50	50%
Somewhat important	30	30%
Not very important	15	15%
Not at all important	15	15%

Table 6: - How important is accessibility in online learning to you.



Interpretation: - Accessibility and inclusion are critical components of effective online learning. Understanding how important these features are to learners and what strategies can be used to promote greater inclusion and diversity can help improve the accessibility and inclusivity of online learning.

Parameters	No. of Respondents	Percentage
Very effective	30	30%
Somewhat effective	40	40%
Not very effective	20	20%
Not at all effective	10	10%

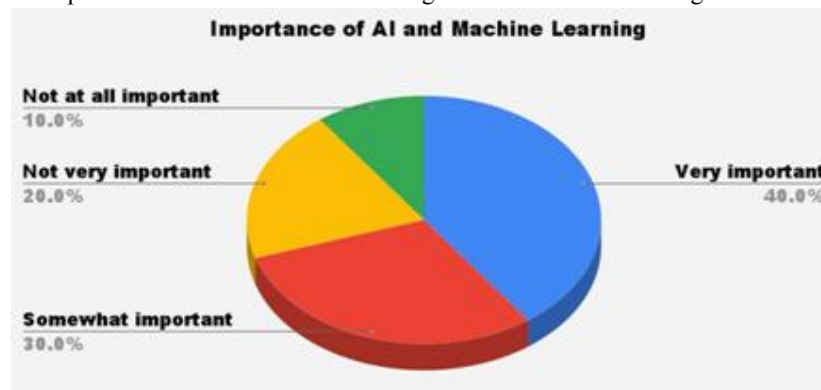
Table 7: - Have you used virtual or augmented reality in an online learning experience.



Interpretation: - Virtual and augmented reality are emerging technologies that have the potential to transform online learning. Understanding how effective these technologies are in online learning and what types of subjects or skills are best suited for virtual or augmented reality-based learning can help inform the development of new online learning experiences.

Parameters	No. of Respondents	Percentage
Very important	40	40%
Somewhat important	30	30%
Not very important	20	20%
Not at all important	10	10%

Table 8: - How important is the use of artificial intelligence and machine learning in online learning to you.



Interpretation: - Artificial intelligence and machine learning are emerging technologies that have the potential to transform online learning. Understanding how important these technologies are in online learning and what types of AI-powered features are most effective can help inform the development of new online learning experiences.

V. FINDINGS AND RECOMMENDATIONS

Findings

1. Positive Learner Experience

- High Satisfaction: - A significant percentage of online learners expressed satisfaction with their experiences, with 40% expressing high levels of satisfaction and 30% expressing moderate levels of satisfaction.
- Diverse Demographics: -Seventy percent of respondents are younger adults, indicating a high level of appeal among younger students.

2. Course Type Trends

• MOOCs Take the Lead: - About half of the respondents have taken MOOCs, and certification courses (20 percent) and degree programs (30 percent) are also well-represented, demonstrating a range of interests and learning requirements.

3. Future-Oriented Features

• Technological Integration: - According to a word cloud analysis, learners think that gamification, virtual reality (VR), and artificial intelligence (AI) will be essential components of online learning in the future.

• Personalization and Adaptation: -The following sections stress the significance of using adaptive learning systems to customize learning experiences to meet the needs of each individual.

4. Emerging Trends and Challenges

• Accessibility C Inclusion: -Information from the longer sections emphasizes how important it is to make sure that online learning environments are inclusive and accessible to all students.

• Innovative Formats: - Bite-sized content and microlearning are gaining popularity because they can make learning more flexible and controllable.

5. Platform Diversity

• User Preferences: The results of the survey's other sections show that although popular platforms like Coursera, edX, and Udemy are also being explored by a sizable percentage of users.

Recommendations: -

1. Integrate Emerging Technologies

Create realistic virtual reality experiences to mimic real-world situations, and use AI-powered personalization to customize learning paths according to each learner's preferences and progress.

2. Adaptive Learning Data-Driven Customization: -

Make use of learning analytics to make real-time adjustments to course material so that students receive tailored advice and assistance all through their online experience.

3. Accessibility Measures Universal Design: -

• Use design strategies that consider students with disabilities and make sure that materials are accessible in a variety of formats (e.g. G. audio descriptions, transcripts, and captions) and that user interfaces are simple enough for everyone to understand.

• Inclusive Content: - Adapt instructional strategies and content to a range of cultural backgrounds and learning styles.

4. Use bite-sized modules

• Microlearning strategies to help students fit learning into their hectic schedules and quickly understand concepts.

• Flexible Learning Paths: -Provide modular course designs that allow students to select subjects based on their interests and available time.

5. Expand Partnerships

• Diversify Platform Offerings: - Investigate joint ventures with several platforms to provide a wider selection of courses and specializations.

• User Experience Optimization: -To promote iterative design improvements, continuously collect and evaluate user input on platform usability.

Suggestion

1. Measure the effects of VR, AI, and microlearning on learning outcomes and student engagement by conducting studies over long periods of time.

2. To identify particular opportunities and challenges across various population segments, extend surveys to older students and people from a range of socioeconomic backgrounds.

3. Use focus groups and usability studies to learn more about the advantages and disadvantages of different online learning platforms with the goal of increasing user efficacy and satisfaction.
4. To find best practices and potential hazards, conduct pilot programs that contrast adaptive, AI-driven methods with conventional learning models.
5. Set Standards: Examine how laws and policies pertaining to education can change to accommodate advancements in online education while guaranteeing all students fair access, quality, and security.

Conclusion: - Online learning is quickly developing into a dynamic and very fulfilling educational medium, according to the research. Its increasing popularity, especially with younger audiences, is supported by the positive feedback from students, which is demonstrated by high satisfaction rates and varied engagement across different course types. Online learning platforms must, however, adopt cutting-edge technologies like virtual reality, artificial intelligence, and gamification in order to realize their full potential.

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