

# Review Paper on how ICT Influencing the Business Firms in Current Scenario

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**Abstract:** *It is impossible to overestimate the significance of commercial organisations adopting information and communication technology (ICT) tools like enterprise resource planning (ERP) and electronic commerce (e-commerce). Due to the advantages that can be produced by ICT applications, researchers and practitioners have been particularly interested in these applications. The goal of this study is to determine how ICT applications and technologies have an impact on commercial firms. To determine the trends and patterns of academic research, a thorough literature study has been done. On the basis of the review, suggestions have been made. The literature on the function of ERP with e-commerce is lacking in several areas. To close the gaps, more research is necessary. The conclusion indicates that, rather than using e-commerce in areas like productivity and cost, most research have concentrated on adoption reasons, benefits, and constraints of e-commerce. ERP and productivity were found to be significantly correlated*

**Keywords:** ICT, ERP, e-commerce, and firm performance