

A Study on the Inclusion of Performance Management System in Retaining Hotel Employees

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Abstract: Organizations needed to apply performance management techniques to improve the overall productivity and performance of their employees. This research paper gives an overview of the performance appraisal and methods adopted for performance appraisal in the hotel industry. It is a process realized annually in hotels that directly influences the motivation of employees. The final objective of this research paper is to study the methods of performance appraisal adopted by the hotel industry.

Keywords: performance appraisal, methods.

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