

# Study on Usage of ICT in Enhancing the Quality of Higher Education

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**Abstract:** *Information and communication technology has been adopted as a positive technological change in almost every industry; and education industry has not been excluded from this revolution. Education is considered as an important key to the transformation & overall development of human life. In today's competitive world; being literate is not enough; perusing higher education is in demand. The quality of education can be enhanced when educational institutions embrace the innovative and quality ways for teaching & learning processes. ICT symbolizes 'new time' in the evolution of education. Usage of ICT in education industry includes using information & technology in the form of hardware, software & applications in collecting storing students' data, imparting knowledge through audio-visual aids, conducting examination & evaluation of students etc. To sum up, ICT can really be proved advantageous to enhance quality of higher education. Based on primary data; this paper aims at encouraging the use of ICT to enhance the quality of education by understanding the current status of ICT practice in educational institutions and identifying key benefits & challenges of ICT with special reference to institutes in Mumbai suburbs*

**Keywords:** ICT, education industry, Quality, teaching & learning, revolution.

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