IJARSCT



International Journal of Advanced Research in Science, Communication and Technology (IJARSCT)

International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal

Volume 3, Issue 1, February 2023

A Study on Various Techniques and Methods for Assessing Performance

Kumaraswamy B1 and Dr. Naresh Kumar Gupta2

Research Scholar, Department of Commerce and Management¹ Research Guide, Department of Commerce and Management² Sunrise University, Alwar, Rajasthan, India

Abstract: A performance assessment method is used in businesses in order to evaluate the efficacy and effectiveness of the individuals working for such firms. There is a need for a performance appraisal system due to the fact that every person approaches their task with a unique mentality. The performance appraisal process has the ability to enhance job performance, communication expectations, the determination of employee potential, and the assistance provided to employees in need of counseling. In this article, we will discuss some of the most common approaches to performance evaluation, as well as the benefits and drawbacks associated with each one. There are a variety of methods that may be used to evaluate an employee's performance, including ranking, graphic rating scales, critical incidents, narrative essays, management by objectives, assessment centers, BARS, 360 degrees, and 720 degrees.

Keywords: Measurement Techniques, Performance Metrics, Assessment Tools.

REFERENCES

- [1]. Anupama and D. M.B.T. and Dulababu T., "The Need of ,,720 Degree Performance Appraisal in the New Economy Companies", International Journal of Multidisciplinary Research, vol. 1(4),2011.
- [2]. Blstakova I.J. ,"Employees" Appraisal is an indicator of the quality of human resource management in organizations in slovakia", MegaTrend Review: The International Review of Applied Economics, vol. 7(2), 2010.
- [3]. Bracken D.W. and Timmreck C.W. and Church A.H., Handbook of Multisource Feedback, First Edition, Jossey Bass Inc, 2001.
- [4]. Byham W.C.,The Assessment Center Method and Methodology:New Applications and Methodologies,Development Dimensions International,1986.
- [5]. Dessler and Gary ,Human Resource Management,Tenth Edition, Prentice Hall,2011.
- [6]. Elverfeldt A.V., Performance Appraisal-how to improve its effectiveness, University of Twenty, Enschede, 2005.
- [7]. Jafari M. & Bourouni A. & Amiri H. A., A New Framework for selection of the best performance appraisal method, European Journal of Social Sciences, vol. 7(3), 2009.
- [8]. Johanson U. & Eklov G. & Holempren M. & Martensson M., Human Resource Costing and Accounting versus the Balanced ScoreCard: A Literature Survey of Experience with the concepts, OECD, Paris, 1998.
- [9]. Castillo J.C., The User Reported Critical Incident Method for Remote Usability Evaluation, 1997.
- [10]. Kohli A.S. & Deb T., Performance Management, First Edition, Oxford University Press, 2008.
- [11]. Kondrasuk J.N., "So what would an Ideal Performance Appraisal Look Like?", University of Portland ,Journal of Applied Business and Economics, vol.12(1),2011.
- [12]. Landy F.J. & Barness J.L., Scaling Behavioral Anchors, West Publishing Co., 1978.
- [13]. Mondy & Wayne, Human Resource Management, Tenth Edition, Pearson Education, Prentice Hall, 2008.

DOI: 10.48175/568

- [14]. Sapra N., Current trends in performance appraisal, IJRIM, vol. 2(2), 2012.
- [15]. Sharma S. Z & Shukla R.K., Application of Human Resource Accounting in Heavy Industries, ISSN, vol.1(2),2010.

