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Consumer Behaviour on Automobile Products

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Abstract: The automobile industry of India is one of the largest in the world and growing steadily each year. With the ease of availability of automobile loans, the rise in salary structures and higher buying capacity of the middle income class, there has been a spurt in cars plying on roads. The present paper indulges in studying the buying behavior of cars in India. Apart from the literature review of the concurrent facts and figures, a questionnaire survey was conducted to understand the various factors that influence the decision in purchasing cars in India. A questionnaire survey was designed in Google forms and sent to people using different tools like e-mail, WhatsApp, Facebook, etc. For those who were not well versant with these tools a hard copy of the questionnaire was provided to them for filling up. The results of the survey were analyzed statistically and are presented here.

Keywords: Consumer Behaviour, Automobile Product, automobile industry, income class.

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