

# **Town Portal with News and Services**

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**Abstract:** *In the modern digital era, efficient communication between citizens and local authorities is essential for effective governance. This paper presents the design and implementation of a Town Portal, a centralized digital platform that provides essential town-related information and services in a single system. The portal enables users to access local news, government announcements, emergency contacts, public service details, and event updates anytime and from anywhere. It also allows citizens to register and track complaints related to civic issues such as sanitation, road maintenance, water supply, and streetlight failures.*

*The proposed system improves transparency, reduces manual processes, and enhances the efficiency of service delivery. It provides a user-friendly interface for citizens and an administrative module for managing data, monitoring complaints, and updating information. The Town Portal is developed using web technologies and is designed to support digital governance and smart city initiatives.*

*The results indicate that the system significantly improves accessibility to information, strengthens communication between citizens and authorities, and contributes to faster resolution of public issues. Overall, the Town Portal offers a reliable, efficient, and scalable solution for modernizing town-level administration..*

**Keywords:** *digital era*

