

A TSP Framework for Verifying Cosmetic Sustainability Claims on ONDC

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Abstract: *The global cosmetics industry is experiencing a surge in sustainability and safety claims, often leading to greenwashing—the practice of misleading consumers with unverifiable labels like “organic,” “paraben-free,” or “eco-friendly.” This paper presents a comprehensive survey of AI methodologies applicable to verifying environmental and safety claims. Our findings are structured to define the core technical requirements for a Technology Service Provider (TSP) aiming for network integration. We thoroughly review and synthesize literature concerning three critical areas: first, techniques involving Natural Language Processing (NLP) for extracting, classifying, and assessing textual claims; second, approaches leveraging Computer Vision (CV) for the automated detection and validation of visual certifications and logos; and third, methods for integrating chemical informatics and regulatory databases to verify ingredient-level safety. Furthermore, we propose a unified framework for synthesizing these verification outputs into an objective, quantifiable metric, which we term the Trust Score. This framework is discussed with a focus on its integration feasibility within the Open Network for Digital Commerce (ONDC) architecture.*

Keywords: AI Verification, Natural Language Processing, Computer Vision, Greenwashing, Cosmetics, ONDC, Trust Score

