

Factors Influencing the Adoption and Usage of Digital Library Services: An Empirical Investigation of University Libraries

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Abstract: *The paper will examine what determines the adoption and usage of digital library services among the users; more so in academic institutions. Based on the study of user behavior, technological infrastructure, and institutional support, the study spots the importance of the perceived ease of use of digital libraries, its accessibility, and the digital literacy of the users as the factors to motivate the users to communicate with the digital libraries. The paper also explores barriers like lack of knowledge, poorly acquired skills and resistance to embrace change impeding proper usage. The results will aim at assisting policy initiators and educational institutions improve the approaches in the digital library processes to encourage wider acceptance of these procedures and utilization of them.*

Keywords: Adoption of the digital library, Behaviour of the user, Access of the technology, Academic institutions, Information services, Digital literacy, Library technology integration

