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Public Opinion on the Medical Negligence and Health Care Facilities in TamilNadu

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Abstract: Proper health care facilities are necessary for each and every citizen in the country. This paper attempts to understand the level of awareness of medical negligence and the health care facilities that are available in the state. The research method followed is descriptive research. The data is collected through the questionnaire. Convenience sampling method is adopted in the study to collect the data. The sample size of the population is 203. The samples were collected from the general public with a special reference to the Chennai region. The study is to analyse and examine the public opinion on medical negligence and health care facilities in Tamil Nadu with a special reference to the Consumer Protection Act. The independent variables are name, age, gender, occupation, place of residence, marital status of the respondents. The dependent variables are experienced health issues, sector which provide good health care facility, time taken to reach the hospital from your home, how often health checkup done, rating the diagnosis process experienced, difference observed in the facilities provided by the government and private hospitals, hospitals with modern operating room facilities, currently covered health insurance plan introduced by the Tamil Nadu government, conflict with the medical care professionals regarding lack in facilities. The tools used by the researcher for analysis are bar charts, pie charts, and histograms, cluster graphs and chi-square test.

Keywords: Medical negligence, health care, medical malpractice, diagnosis, compensation





