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The Role of Digital Marketing in Modern Business Growth

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Abstract: This research explores the critical role of digital marketing in modern business growth, highlighting its impact on consumer engagement, brand visibility, and sales conversion. As businesses increasingly transition from traditional to digital strategies, platforms like Instagram, Facebook, LinkedIn, and YouTube have become essential for reaching and interacting with customers. This study investigates how digital tools influence purchasing behaviour and contribute to sustainable business development.

Using a mixed-method research approach, this study combines quantitative data from 250 respondents including consumers, entrepreneurs, and marketing professionals—with qualitative insights from expert interviews and secondary research. The findings reveal that over 80% of businesses actively use digital marketing, with video content, social media promotions, and influencer campaigns proving to be the most effective tools for engagement. Instagram emerged as the leading platform, especially effective for visual and short-form content.

This study recommends that companies prioritise platform-specific content strategies, monitor campaign performance through analytics, and remain adaptable to changing consumer behaviours and technological trends. Future research should explore platform-specific impacts, long-term effects of digital strategies, and the integration of qualitative insights for deeper understanding...

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