

Assessing Operational Efficiency, Capacity Building, and Sustainability Practices in the Local Government Unit of Cabanatuan: A Strategic Approach to Enhancing Service Delivery and Governance

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Abstract: *This study investigates and assesses the root causes of delayed project implementation, ineffective interdepartmental coordination, outdated service delivery mechanisms, and underutilized sustainable practices within the local government unit (LGU) of Cabanatuan. Through this analysis, the research identifies systemic barriers—such as budget constraints, misaligned resource allocation, and technological gaps—that hinder effective governance. It also emphasizes the importance of long-term planning, capacity building, and environmental stewardship. The goal is to propose actionable strategies that can enhance service delivery, institutional performance, and sustainable urban development in Cabanatuan City.*

Keywords: Local governance, operational efficiency, sustainability practices, capacity building

