

The Citizen Feedback Platform

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Abstract: *Urbanization presents challenges in infrastructure, transportation, and public services. Citizen engagement is crucial in shaping sustainable urban development. This paper introduces the Citizen Feedback Platform, a digital tool designed to bridge the gap between urban residents and local governments. The platform enables citizens to provide feedback on urban issues, thereby fostering data-driven decision-making. This study explores the platform's design, functionality, and impact, concluding with an evaluation of its potential to create smarter, more sustainable cities through real-time citizen engagement (Patel & Gupta, 2018)..*

Keywords: Citizen engagement, urban development, digital platforms, data-driven decisions, sustainable cities

