## **IJARSCT**



International Journal of Advanced Research in Science, Communication and Technology (IJARSCT)

International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal

Volume 5, Issue 7, March 2025

## Last Journey: Compassionate Communication in End-of-Life Care

Capt. Usha Banerjee<sup>1</sup> and Ms. D. Maryline Flinsi<sup>2</sup>

Group Director Nursing, Apollo Hospitals Group<sup>1</sup> Principal, Apollo Hospitals Group, Apollo School of Nursing Indraprastha Apollo Hospital, New Delhi<sup>2</sup>

Abstract: End-of-life care is a critical component of nursing that requires sensitivity, empathy, and effective communication. This article explores the essential aspects of supporting patients and families during this challenging time. It highlights strategies for breaking bad news using the SPIKES model, which provides a structured approach to delivering distressing information compassionately. The article also discusses the importance of transparent and empathetic communication with families, ensuring trust and emotional support. Additionally, it emphasizes fulfilling patients' last wishes, making their final moments meaningful, and providing dignified post-mortem care. Cultural sensitivity and bereavement support are also key considerations in respecting the deceased and aiding families through their grief. By integrating these approaches, healthcare professionals can ensure a humane and dignified transition for patients and their loved ones.

Keywords: End of life, last journey, breaking bad news, family support, respect to deceased

DOI: 10.48175/IJARSCT-24411

