

International Journal of Advanced Research in Science, Communication and Technology (IJARSCT)

International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal

Volume 5, Issue 5, March 2025

Digital Payments and Mobile Wallets: the Future of Cashless Transaction

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Abstract: The advancement of technology and initiatives of government have contributed to the development of mobile payment. Due to technology, mobile users can nowadays use their smart phones to make money transaction or payment by using applications installed on the phone. The growth of mobile payment increased the usage of electronic payment where goods and services are transacted without the use of physical cash. After demonetization e-payment system specially mobile wallet has developed as the popular medium through which no physical presence of transactions was made. As India emerges a global competitor in innovative population-scale payment systems, various digital payment methods have been introduced nation-wide, including Micro ATMs, Banking Cards, Internet Banking, UPI (Unified Payment Interface), Mobile Banking, and Mobile Wallets. However, the Indian economy identifies an unapparent barrier between the growth of Digital India and complete acceptance towards Digital Payment System. India's present usage of cash as a payment mode can be measured in the terms of India's cash to GDP (Gross Domestic Product) ratio of 11.4 percent, as of 2019, which is considerably higher than several other developing and developed countries. This research paper explores the concept of digital payments, the role of mobile wallets in promoting cashless transactions, the benefits and challenges they bring, and their future potential in the financial sector. By analyzing market trends, adoption rates, technological advancements, and regulatory frameworks, the paper highlights how mobile wallets are positioned to lead the future of payment systems.

Keywords: Digital Payments, Mobile Wallets, Cashless Transactions, Fintech, Financial Inclusion, Cryptocurrencies, Digital Economy



