

Total Quality Management in Industrial Pharmacy

Shubham Waghmare¹, Prajwal Sahane², Vaishnavi Sahane³, Nagesh Rokade⁴,

Tushar Ghongade⁵, Rohan Jogdand⁶

Students, Department of Industrial Pharmacy^{1,2,3,4,5,6}
Samarth Institute of Pharmacy, Belhe, Maharashtra, India

Abstract: *Total Quality Management (TQM) is a comprehensive management approach focused on improving the quality of products, services, and processes across all levels of an organization. Rooted in customer satisfaction and continuous improvement, TQM seeks to involve all employees in the pursuit of excellence. This management philosophy emphasizes strong leadership, teamwork, and a commitment to problem-solving, integrating quality principles into every aspect of operations. By fostering a culture of accountability and systematic processes, TQM aims to reduce waste, optimize efficiency, and enhance competitiveness. The ultimate goal is to create value for customers and stakeholders while building a sustainable, quality-driven organization.*

Keywords: Quality, Quality Risk management, ISO, GMPs, GCP.