

The Future of Work – How RPA is Transforming Job Roles and Skill Requirements

Pravin Kumar Raja Mahendran

Christian Brother University

First Horizon Bank, US

Abstract: *The future of work is rapidly evolving and transforming from what it used to be 5 years back. Thanks to the emergence of such technologies as robotics and artificial intelligence (AI), this transformation is going to be as crucial as mechanization of farms and the industrial revolutions[1]. While there is significant apprehension that implementation of these technologies will displace significant number of labors and several jobs will be lost. However, it is also true that several other jobs will also be created to accommodate this implementation. The COVID-19 crisis has been responsible for hastening the existing trends and instigated business to reevaluate several aspects of work. This article examines the impact of Robotic Process Automation (RPA) on job roles, skill requirements, and overall future of work across different sectors.*

Keywords: Robotic Process Automation