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Assessing the Quality and Effectiveness of the Decision-Making Process in Utilizing Enterprise Resource Planning Systems (ERPS)

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Abstract: ERPS usage in Indonesia experienced substantial growth. This expansion has necessitated the acquisition of actual information regarding the accounting advantages derived from utilizing those systems. The presence of accounting research on ERPS has opened up possibilities for additional investigation into the quality and usefulness of Accounting Information Systems (AIS) in the decision-making process, specifically in relation to the extent of ERPS utilization. This study employs alternate methodologies of Partial Least Squares (PLS). The findings indicate that the manager's opinions of the quality of the AIS have an impact on the effectiveness of the decision-making process. The extent to which the ERPS is utilized can influence the connection between a manager's impression of the quality of the AIS and the efficiency of the decision-making process. Ultimately, the judgments of the various department managers regarding the quality of the AIS and the usefulness of the decision-making process did not vary in relation to the extent of ERPS utilization

Keywords: Enterprise Resource Planning System (ERPS) capabilities, quality of Accounting Information Systems (AIS), effectiveness of the Decision Making Process, attitudes of managers

