

Literature Survey on College Information Chatbot

Sri Varshini K¹, Shilpa Shri R², Anusha U A³

Associate Professor, Department of information Science and Engineering³

Undergraduate Student, Department of Information Science and Engineering^{2,3}

Global Academy of Technology, Bangalore, India

sriarshini926@gmail.com¹, shilpashradha2002@gmail.com², anushau08@gmail.com³

Abstract: *A chatbot is software that allows users to communicate with computers in natural language, similar to human conversations. Chatbots interact with clients and provide answers based on human input. The user may believe they are conversing with a human, while in reality, they are interacting with a machine. The chat bot program enables students to inquire about college admissions from any location with an internet connection and receive prompt responses. The chatbot technology streamlines the admissions process by delivering necessary information to students and parents, reducing the manpower effort in addressing inquiries.*

Keywords: College chatbot, Artificial intelligence, enquiry, Natural language processing.

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