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Re-Engineering of Library Services Needed in this Period

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Abstract: Libraries must immediately re-engineer their services in the era of digital transformation if they hope to stay effective and relevant. This abstract examines how library services are changing and why reengineering is necessary. It explores the difficulties libraries face in adjusting to the shifting needs of users, including the need for improved user experiences and the digitization of resources. Additionally, this abstract covers a range of technological and strategic approaches that can be used in the re-engineering process, such as the incorporation of data analytics, artificial intelligence, and cutting-edge content delivery platforms. It also emphasizes the significance of partnerships and teamwork in redefining library services to satisfy 21st-century needs. In closing, the paper emphasizes how important this re-engineering effort is to ensuring that libraries remain active centers of information, knowledge, and community involvement. It emphasizes that libraries must change to meet the changing needs of their users if they are to survive and thrive in the digital age. It is not just an option.

Re-engineering the library was necessary to handle all aspects of library operations, such as information literacy management and user expectations fulfillment. Re-engineering, on the other hand, lessens the disparity between user expectations and the services offered by the library. Now is the moment to reconsider and embrace new technologies for the good of students, instructors, scholars, academics, and research professionals, among others. A well-run library serves the needs of its patrons on many levels. Re-engineering makes it easier for users to gather information and expand their knowledge in specific fields while also reducing the administrative workload in libraries.

Keywords: Libraries

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