

# A Study on the Impact of Digitalization in Service Industry

**Ms. Michelle Menezes**

Assistant Professor, Department of Commerce

Nirmala Memorial Foundation College of Commerce and Science, Mumbai, Maharashtra, India

**Abstract:** *The manufacturer and assembling and administration organizations' worth chain exercises have been influenced by computerized change. Through network text examination of 330 pertinent articles distributed throughout the span of the past decade, this study investigated computerized change in the assistance area. The watchword association connections in the picked distributions were analyzed to deliver network guides of study subjects, going from laid out to clever thoughts of scientists. Utilizing centrality and local area investigation, predominant examination subjects and their groups were found, as well as exploration patterns. The discoveries of this study will help specialists and professionals in related callings in acquiring a complete comprehension of the field.*

**Keywords:** Network text analysis; Service Business: An International Journal; Research trends in the service industry.

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