

Study on the Benefits of Outsourcing to Housekeeping Department in the Hotel

Mohd.Mehtab Mohd. Ashfaq Ansari

Researcher, B.Sc HS Department

Bunts Sangha's Ramanath Payyade College of Hospitality Management Studies, Mumbai, Maharashtra, India

Abstract: *Major hotels and corporate companies are relying more and more on outsourced professional housekeeping service providers to cater to their needs. This study focuses on the reasons of outsourced services in Housekeeping department and its impact on Housekeeping operations. It has been observed that outsourcing is practiced in most of the Hotels to sustain cost effectiveness, improves performance of existing employee, saves time, improves service quality and improves efficiency of department.*

Keywords: housekeeping, outsourcing, employee performance

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