

Digital Menu Card System

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Abstract: *There are numerous ways in which the customer experience can be improved in the hotel industry. One great way to do this is through a Digital Menu Card system. Instead of the current system of ordering food through printed menu cards, customers will be able to order their choice of meal through the scanner in the restaurants. This gives the customer complete freedom to browse through the menu and placing their order. Once order is sent from the customer then print of the order is received to the servant then this order will be sent to the kitchen for preparation. Reduce the need for printing the scanner will have a very simple and easy yet effective user interface for the customers. The menu can be easily updated and maintained by the restaurant staff as well unlike in the case of printed menu cards. The ordered items are also updated in the database and this will often avoid the misunderstanding between the customer and the waiter in case he gets served something different or eliminating false orders. Users will also be able to pay their bill through our platform using net banking. This will reduce time consumption in getting the bill ready and reduce the dependency of paying through cash or credit cards. This system will also help in restaurant owners to not worry about hiring staff and waiters and in certain cases them not showing up for work. This system will also help them keep an accurate record of the total earnings at the end of the day. This system has potential to solve issues and improve the experience of customers in hotels and restaurants.*

Keywords: Digital Menu Card.

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