## **IJARSCT**



International Journal of Advanced Research in Science, Communication and Technology (IJARSCT)

International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal

Volume 4, Issue 4, April 2024

# Dive into Digital Mart: Your E-commerce Journey to the Future

Akhilesh Hadke<sup>1</sup>, Nakshatra Patrange<sup>2</sup>, Minal Solanki<sup>3</sup>

Master of Computer Applications<sup>1,2,3</sup> KDK College of Engineering, Nagpur, India

akhileshhadke.mca23@kdkce.edu.in, nakshatrapatrange.mca23@kdkce.edu.in, minal.solanki@kdkce.edu.in

Abstract: E-commerce, the buying and selling of goods and services over the internet, has emerged as a transformative force reshaping traditional business models and consumer behaviours. This abstract explores the impact, evolution, and future perspectives of e-commerce, highlighting its multifaceted nature and farreaching implications. Beginning with a historical overview, this abstract traces the evolution of e-commerce from its nascent stages to its current prominence as a cornerstone of the global economy. Key milestones, such as the advent of online marketplaces, payment gateways, and mobile commerce, are discussed, underscoring the rapid pace of technological innovation driving e-commerce forward. The impact of ecommerce on various stakeholders, including businesses, consumers, and society at large, is examined. Businesses have benefited from expanded market reach, reduced operational costs, and enhanced customer engagement facilitated by e-commerce platforms. Consumers enjoy greater convenience, choice, and accessibility to products and services, leading to shifts in shopping behaviours and expectations. Moreover, e-commerce has spurred socioeconomic changes, fostering entrepreneurship, job creation, and digital inclusion across diverse communities. Looking ahead, this abstract considers the future trajectories of ecommerce amid evolving market dynamics and technological advancements. Emerging trends such as augmented reality shopping experiences, voice commerce, and blockchain-based supply chains hold the potential to further revolutionize the e-commerce landscape, offering new opportunities and challenges for businesses and consumers alike. In conclusion, e-commerce represents a dynamic and ever-evolving ecosystem that continues to shape the way we buy, sell, and interact in an increasingly interconnected world. By understanding its evolution, harnessing its potential, and adapting to changing trends, stakeholders can navigate the complexities of e-commerce and capitalize on its transformative power to drive sustainable growth and innovation.

Keywords: E-commerce, Internet, technology, security

#### REFERENCES

- [1]. Awais Muhammad and Samin Tanzila (2012), "Advanced SWOT Analysis in E-Commerce", IJCSI International Journal of Computer Science Issues, Volume 9, Issue 2, Issue 2, Page 20. 569 574
- [2]. Blasio, G., D. (2008), "Urban-rural differences in internet use, e-commerce and e-banking: evidence from Italy", Development and Change, 39.2, p. 341-367
- [3]. Chanana Nisha and Goele Sangeeta, "E-Banking in India" Future of Business", "International Journal of Computer and Business Research", ISSN (online): 2229-6166
- [4]. Chou, D., C. and Zhou, A., Y. (2000), E-Commerce Revolution, Internet Guide Banking Revolution—Information Systems Management, p. 51-57.
- [5]. D'silva,B., D'Silva,S., and Bhuptani, R.,S.,K.(2010), "Behavioral Aspect of Teenagers Towards Internet Banking: An Empirical Study", "Indian Journal of Marketing", 40.10, pp. 44-53
- [6]. Devashis pujari (2004) 'Self-service with a smile?: Business and commerce in Canada 'oriented self-service technology (SST)', International Journal of Service Industry Management, Volume 15 Issue: 2, pp. 200 219
- [7]. Dutta and Dutta (2009)— "A Study on Customer Perception of HDFC Limited" International Journal of Management Science and Business Research Volume 2, Issue 1 4 ISSN (2226-3235)

Copyright to IJARSCT www.ijarsct.co.in

DOI: 10.48175/IJARSCT-17431

## **IJARSCT**



#### International Journal of Advanced Research in Science, Communication and Technology (IJARSCT)

International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal

#### Volume 4, Issue 4, April 2024

- [8]. India will surpass USA with 402 million Internet users by 2016: IAMAI, (November 20, 2015) Indian Express. http://indianexpress.com/article/technology/ Retrieved from tech-news-technology/india to-have-402-mn-internet-users-by-dec-2015-will-surpass-us-iamai-report/
- [9]. India's e- trade revenue could reach \$38 billion in 2016: Assoham, (2016, January 2), —The Indian Express. Retrieved from http://indianexpress.com/article/technology/tech-newstechnology/indias-e-commerce-revenue-may-touch-38-bn-in-2016-assocham/
- [10]. Jared Moore, (2015, June 30), "5 ways self-driving cars are changing e-commerce Why", Blue Moon / Digital. Retrieved from http://bluemoondigital.co/our-blog/author/jared-m/
- [11]. Mitra, Abhijit (2013), "E-Commerce in India An Analysis", International Journal Marketing, < br > Financial Services and Management Research, Volume 2, Chapter 1.2, p. 126-132
- [12]. Ozok, A.A., Oldenburger, K. & Salvendy, G. (2007),- "Impact of Consistency in Customer Relationship Management on E Commerce Shopper Preferences Journal of Organizational Computing and Electronic Commerce"-17.4, p. 283–309

DOI: 10.48175/IJARSCT-17431

